



## TERMS OF WARRANTY

All products offered by GLENCOE Ltd have been manufactured to a high specification and are noted for their good quality.

Our warranty policy is as follows:-

Glencoe Limited warrants that all products are guaranteed against defects in material or workmanship under normal use and service for a period of 12 months (one year), from the date of purchase.

A 20,000 mile warranty Limitation applies to public service vehicles.

Defective material must be reported prior to return, as warranty cover may not apply depending on the reason for failure. In the event that the warranty claim is approved the faulty material will be replaced, alternatively should you require a credit for the defective part this will be issued after the inspection.

We do not recognize or accept debit notes.

Warranty returns must be accompanied by paperwork pertaining to that part and the reason for return/Inspection must be clearly identified.

This warranty does not cover any defect resulting from misuse, abuse, neglect, accident, alteration, improper installation, or any other cause not arising out of a defect in materials or workmanship.

In the event that the material has been dismantled prior to return, the warranty cover will be withdrawn.

Glencoe Limited shall not be liable for the loss of use, or any other incidental or consequential damages. This includes any labour costs incurred for transportation, removal, disassembly or reinstallation of the product.

The purchase of our products is an acceptance of these terms.